

LOUIS VUITTON
MALLETIER A PARIS

MAISON FONDÉE EN 1854

LOUIS VUITTON SINGAPORE



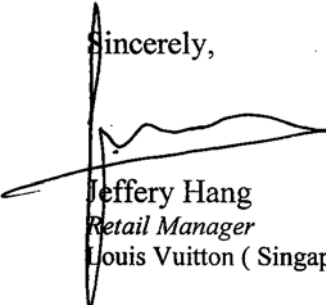
To whom it may concern:

Tiara Investigation & Security Services Pte Ltd. (here-after referred to as *Tiara*) has been engaged by *Louis Vuitton (Singapore) Pte Ltd* since April, 2006 in the capacity of rendering retail store-related security services and consultation. Of particular note would be *Tiara*'s provision of on-going guard services on a daily basis at the Louis Vuitton Ngee Ann City Global Store and their engagement as consultants on a Store Procedure Audit and Investigation at the Louis Vuitton Hilton Store in July-August, 2006.

Tiara is a dedicated organization with a high competent team which is in-tune with the dynamic retail environment and its associated parameters, embracing new challenges and changing issues positively and enthusiastically. *Tiara* is capable of operating and adhering to the client's (store) culture, though maintaining an independent work ethic, with good intentions and aims to develop its subordinates through effective delegation and consistent feedback. *Tiara* also adopts a sales-oriented mind-set, and is consistent in setting the example in putting required customer service first and foremost.

Throughout my own association with *Tiara* and during my own interaction(s) with its representatives, *Tiara* has exhibited the professionalism and competency befitting its respected position and tenure of experience in the security industry, thus enabling them to address the appropriate priorities as would be constantly re-defined in a currently changing environment.

Sincerely,



Jeffery Hang
Retail Manager
Louis Vuitton (Singapore) Pte Ltd.

LVMH FASHION (S'PORE) PTE LTD

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